

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Drunken Duck Inn

Introduction

Situated on a crossroads in the heart of the Lake District, the Drunken Duck Inn is a delightful place to stay whether you are visiting for business or leisure. The Inn is remotely situated at the top of a steep rural lane, approximately 2 miles away from Tarn Hows.

We have 17 bedrooms all of which are ensuite, 4 of these are on the ground floor of buildings behind the Inn.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01539 436347 or email info@drunkenduckinn.co.uk.

Pre-Arrival

- For full details on how to reach us please see the directions section of our website. Alternatively you can plan your journey by car or public transport using www.transportdirect.info simply enter your postcode and ours, which is LA22 0NG to get directions.
- The nearest railway station is Windermere, which is 5 miles away, or main line Oxenholme Lake District, which is 20 miles.
- If you require an accessible taxi this can be booked in advance.
- The nearest bus stop is approximately 1 mile away from the Inn and the rural service is infrequent.
- The rural road outside the Inn does not have a footpath.
- A local company supplies equipment for hire see contact information for details.
- This Access Statement is available in larger print on request.

Car Parking and Arrival

- There are two car parks on site, both have gravel surfaces and are uneven.
- There is a drop off point at the main entrance of the hotel, but with a dropped kerb.
- We have a porter service available 24 hours a day to assist with your luggage.

Main Entrance / Reception / Welcome Area

- Reception is on the ground floor with one step up from outside.
- The door into reception measures 88cm.
- The floor surface throughout reception is wood.
- The area is evenly and well lit with overhead lighting and wall lights.
- A magnifying glass, pen and pad of paper are available on request.

- There is a choice of seating in the adjoining residents sitting area, which can be used as an alternative space for check-in.
- A familiarisation tour is available on request.

Bedrooms

- There are 4 ground floor bedrooms, all of them are in buildings to the rear of the Inn. Due to the location of the buildings, this is on the same level as the main car park, but at a different level to the accessible front of the Inn. Access up to the Inn is across a graveled and paved courtyard, then an ascent either by steep stone steps with lighting and a handrail or up a steep tarmac slope from the car park.
- Room 12 is accessed from the courtyard by one step, through a doorway that measures 700mm into a small vestibule and then into a large deluxe bedroom that can either be twin or super king-size.
- Rooms 15,16, and 19 are in Water Barnetts and have king-sized beds. These rooms are accessed by a removable, low gradient ramp into the main entrance hall. The main entrance to Water Barnetts is 880mm wide.
- Doorways into these rooms are 700mm wide.
- Each of these rooms have access onto the garden via a low level step and double doors onto a graveled path with the exception of room 19 which has two wide stone steps down into the garden.
- Furniture can be easily removed or rearranged in the room if requested
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Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)

- All of the ground floor rooms have ensuite bathrooms.
- The doorways measure 700mm wide
- Room 15 has a low entry shower and grab rails.
- All bathrooms are well lit with overhead lights.

Public Areas - Halls, Stairs, Landings, Corridors

- Hallways, landings and stairs are well lit using a combination of ceiling and wall lights, in the Inn due to the historic nature of the building they are narrow, with thick walled doorframes. They are carpeted.
- In the annex at Water Barnetts, the stairs and landings are carpeted and the large main hallway floor is tiled.

Public Areas - Lounges, Lobbies

- The resident's sitting room is situated on the ground floor with level entry from the reception and main hotel entrance area.
- The main reception door measures 880mm wide
- The resident's sitting room has double doors.
- The room has a mixture of seating with sofas and soft chairs with and without arms together with low coffee tables.

- Lighting is natural daylight and by night levels are controlled by dimmer switches, with overhead and wall lighting used as well as table lamps and candlelight around the room.
- The flooring is reclaimed wooden planks and rugs.
- Afternoon tea and drinks can be served in the lounge, a member of staff will provide service.
- The nearest toilets which include an accessible toilet, are by the main bar entrance, due to the historic nature of the Inn, these are either accessible internally by a two narrow doorways and a steep step down into the bar or by leaving reception, one small step down and re-entering by the front door of the Inn.

Restaurant/Dining Room, Bar & Bar area

- The restaurant is divided over three rooms
- One area of restaurant is situated on the ground floor with level entry from the reception area and front of the Inn. Both these doors measure 880mm wide.
- A second area of restaurant is located in the centre of the building and due to the historic nature of the building is accessible by narrow doorframes and a steep step. This room is located between the area mentioned above and the bar.
- Tables in the restaurant are well spaced apart with a mixture of upright chairs without arm and old wooden settles with arms.
- The bar is accessible by an external door that measures 880mm.
- The bar area has a mixture of wooden settles, leather chairs and upright chairs with high and low tables.
- Drinks service is usually at the bar, but drinks and food can be served at the table on request.
- There is a third area of restaurant that is on the same level as the bar and public toilets, this area has tables with clear access below and either upholstered leather banquette seating or leather dining chairs.
- Lighting is natural daylight and by night levels are controlled by dimmer switches, with overhead and wall lighting used as well as table lamps around the room. Candles are lit on tables.
- The flooring is wooden planks.
- We do our best to cater for any dietary requirements; please contact us in advance with any specific requests. Where possible all our food produce is locally sourced.
- The restaurant is table service for dinner. Lunch can also be ordered at the table. Breakfast is table service.
- Large print menus are available. All staff can assist by running through menus with you.
- Crockery is colour contrasted with the table where possible.
- The nearest toilets and accessible toilet are at the entrance to the Inn.

Public Toilets

- Public toilets can be found on the ground floor with level access from the main bar entrance, one step step down from reception and the restaurant areas mentioned above.
- Entrance door into the ladies toilet is 800mm wide and the internal doors.
- Entrance door into the gents toilets is 880mm wide and the internal door measures 80cm wide.
- The toilet height is 400mm.
- There are vertical rails to one side of the toilet.
- There is a horizontal rail on the sidewall adjacent to the toilet.
- The toilets are well lit with and the lights are on at all times.
- The flooring is slate tiles.
- There is good colour contrast, tiles are slate, toilets & washbasins are white.

Leisure Facilities

- Guests at the Duck have free use of the leisure facilities at Langdale, please see for their full accessibility statement.
- Tarn Hows is approximately 10 minutes drive away by car or taxi and has the following accessibility statement.

Grounds and Gardens

- We have 30 acres of land with a mixture of grass, woodland and fell side and a garden adjoining a small tarn.
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- Areas to the front of the Inn are flat but access directly on to a rural crossroads.
- Areas to the rear including the garden are accessed by a tarmac slope into the car park or down steep stone steps.
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- The surface of the garden area is a mixture of gravel, stone pathways and grass.

Contact Information

Address (Inc postcode):	The Drunken Duck Inn Barngates Ambleside Cumbria LA22 0NG
Telephone:	01539 436347
Email:	info@drunkenduckinn.co.uk
Website:	www.drunkenduckinn.co.uk
Grid Reference:	NY 35061 01276
Local Equipment Hire:	kendalshopmobility@org.uk
Local Accessible Taxi:	John's Taxis 01539 432857
Local Public Transport:	